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| Support Market Position  By Improving quality |
| Viktoria Kovács |

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OBJECTIVE

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I am **chemical engineer** looking for a position where I can use three years of experience in **quality and process control.** My aim is to strengthen my employer’s market position by improving quality (product, service, process). I am interested in the development of quality control management systems and the determination of quality control points.

MAIN ACHIEVEMENTS

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* Introduced AS9100a quality management system for all departments during a 15-month period. This condition was crucial for my employer, TKI-Ferrite Ltd, to be a supplier of Honeywell Airspace Technology.
* Implemented new controls and integrated two quality systems (AS9100a ISO9001:2008), as a result of which quality defects decreased from 47% to 14%.
* Reduced shipment delays, thereby earning new suppliers, avoiding downtimes due to missing parts, and improving annual income from 3 to 5 million HUF.
* Created a simple and transparent system for handling non-conforming products and preventive actions, reducing the number of rejections to below 5%.
* Introduced new, competitively priced microscopes to the Hungarian market, facilitating sales of metallurgic, stereo, and biological microscopes to the customer in significant volumes.

KÉSZSÉGEK

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* Systemic way of thinking (Can create a QMS from purchasing through to manufacturing and trading).
* Creative (Can suggest solutions for process optimization).
* Rapid comprehension and learning (Ability to learn quickly and understand processes).
* Good organizational and communication skills (Can organize raw material supply and schedule manufacturing).
* Responsible (Can take into account the financial aspects of the manufacturing process).

PROFESSIONAL EXPERIENCE

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TKI-Ferrite Manufacturing Ltd –Producer of microwave passive devices  
Leader of Process Control and Quality Engineer 2013–2017

Main Tasks: Organizing manufacturing between laboratories, supervising production and quality, optimizing tasks (5S method), planning measurement methods, developing AS9100a and ISO9001 quality control management systems, organizing and conducting internal audits, supervising and controlling purchasing, and handling of customers’ claims (Ishikawa).

Leader of Laboratory Team, Aqua-Terra Lab. Ltd  
Trading and servicing of laboratory instruments 2008 - 2013

Main Tasks: Selling generic and biotechnology instruments in Hungary, installing instruments and guiding application, providing support to engineers, introducing new instrument to the Hungarian market, and organizing presentations and conferences.

Process Engineer, Zenon Europe Ltd  
Manufacturing company specializing in water-cleaning instruments 2005 - 2007

Main Tasks: Organizing the manufacturing process, supervising manufacturing and shift workers.

EDUCATION

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Chemical Engineer, University of Veszprem (2005)

Faculty of Analytical Methods and Faculty of Process Control

Project Manager Qualification (2010)

Internal Auditor Qualification according to ISO9001:2000 system (2009)

Operator of Pressured Tanks qualification (2005)

OTHER

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**Language Skills:** English: intermediate level

* Written: fluent (often use)
* Oral: intermediate ( rarely use)

**Computer Skills:** User Level:

* ChemCad, Aspen, CorelDraw, SmartDraw programs, intermediate level
* Microsoft Office’s applications (Word, Excel, PowerPoint), advanced level

Programmer Level:

* MatLab, (MatLab Simulink), basic level

Driving License: Category B

Hobbies: computer games: mainly mmo rpg, movies and going to cinema, exhibitions: visiting museums, fiction books

Potential start day: 1 January 2018



Tanulmányok



EGyéb